



**THE SOUTH INDIA PAPER MILLS LIMITED**  
**PRINTING & PACKAGING DIVISION**

Factory: Thandavapura, Nanjangud - 571 302, Karnataka State, India

Regd. Office: Chikkayana Chatra, Nanjangud - 571 301, Karnataka State, India

Corporate & Marketing Office: # 1205/1206, Prestige Meridian II, M.G. Road, Bangalore - 560 001.

REF: SIPM/PPD/SEIPL/09-10

10<sup>TH</sup> MAY, 2009

TO,  
The Service Manager,  
M/S Schneider Electric India PVT, Ltd,  
Bangalore,

**Kind attn: Mr. Nitin Bhamre – Manger (Service)**

This refers to the successful Replacement of the 90 KW drive.  
Drive reference Complaint no.ISR 2009-00331-1.

Considering the urgent problem in our site i.e. Failure of our 90 KW Drive. Your Assistant Manager (Service) **Mr. Sampath Kumar**, helped us in this matter and visited our site and within short notice of time he helped us for installing the new drive and the same is working without any problem till date.

We appreciate the effort and hard work of the service with 100% solutions.

We thank the Schneider management who closely monitoring the success of the service team and always boosted their confidence to give immediate service.

Your services are highly appreciable and expect the same in future.

Regards,

**MURALIDHAR.M**  
INSTRUMENTATION DEPT.  
SIPM - PPD

**SIPM**

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